



CITY COVID-19 UPDATE – March 24, 2020

BILLING: PAYMENT OPTIONS AND DEFERRALS:

We know COVID-19 is financially impacting our residents so we're taking steps to help out during this uncertain time.

- Effective immediately, the City of Yorkton will not be disconnecting water for any customers for non-payment.
- We've also stopped all active collections and will not be applying interest to overdue accounts.

Please continue to pay your bill if you can as residents will continue to be responsible for the services they use.

Residents have several alternatives to make bill payments:

- 1) **Online or Telephone Banking** - water/utility accounts, property taxes, accounts receivable.

Contact **your financial institution** to set up your account for online/telephone payments.

For electronic payments, when setting up your account, choose:

- City – Yorkton – Taxes – 10 digit Tax Bill Roll number
- City – Yorkton – Water – 7 digit Water Bill Account number
- City – Yorkton – Accounts Receivable – 7 digit Customer Account number

Additional Utility Bills payment options

- You may also visit our website at www.yorkton.ca to enroll in the Pre-Authorized Payment Plan which authorizes the City to automatically withdraw funds to pay for your utility bill;
- Sign up for a Utility e-Bill to receive paperless notices via email
 - Links to these forms can be found on our website home page at www.yorkton.ca. Scroll down to the section “Quick Links” and you will find Utility e-Bill Application Form and Utility Bill Pre-Authorized Payment Application Form or Cancellation Form
 - Once complete, email copies to waterbilling@yorkton.ca
- For utility questions, appointments and payment arrangements please contact (306) 786-1726.

Additional Option for Payment of Taxes

- If you have tax amounts owing and wish to set-up monthly installments through the Tax Installment Payment Plan Service (TIPPS);
- Information and Application forms are available from our website at: <http://www.yorkton.ca/dept/finance/propertytaxes.asp>
- For tax questions or payment arrangements please contact (306) 786-1736.

2) 24-Hour Drop Box in Foyer at City Hall entrance – all payments (including business licences)

- You can pay by cheque using the 24-Hour Payment Drop Box, located in the entrance way just inside the front door of City Hall. If you use this option, include your payment stub with your cheque.

3) Postal Mail – all payments (including business licences)

- Attach your payment stub to your cheque and mail it to: City of Yorkton, P.O. Box 400, Yorkton, SK S3N 2W3.

4) Credit Cards

- The City of Yorkton offers the option of paying taxes, water bills, accounts receivable and business licenses using credit cards through a third-party service provider called PlastiQ. Customers using this bill payment option will be charged a 2.50% service fee per transaction by the service provider. Follow the link at www.yorkton.ca to pay bills with credit card.

City Hall will continue to operate and serve the needs of residents; if you have any further questions you may contact (306) 786-1728.